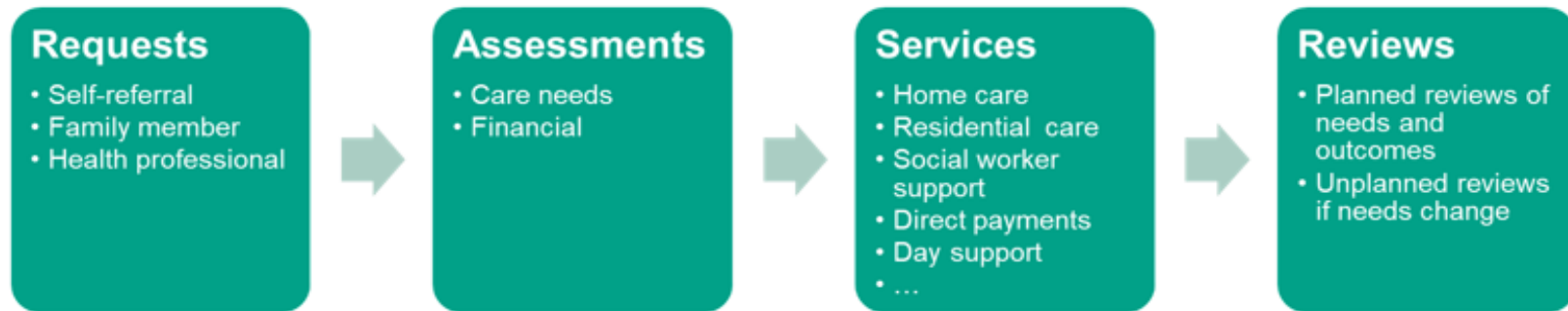# Client Level Dataset (CLD) Statutory Return for ASC
– Understanding our data!

CLD contains details of the **main events and interventions in an adult's journey** through the Social Care system when they approach the Local Authority (LA) for funded care:

Requests
- Self-referral
- Family member
- Health professional

Assessments
- Care needs
- Financial

Services
- Home care
- Residential care
- Social worker support
- Direct payments
- Day support
- …

Reviews
- Planned reviews of needs and outcomes
- Unplanned reviews if needs change

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Client Level Data (CLD) 2025/26

- ❑ **CLD is now the primary source of information for the ASC Sector**

- ❑ Statutory return required at the end of every quarter, rolling 12 months of data.

- ❑ 2025/26 Q2 submission completed - **rolling 12 months of data provided**
    - ▪ Significant amount of data provided at the Client Level
    - ▪ Data will be transformed by DHSC and published (* work in progress, only v. limited tables currently published)
    - ▪ Informs several ASCOF indicators (Adult Social Care Outcomes Framework)
    - ▪ CQC will use this data to inform our CQC Assurance outcome
    - ▪ Data Quality issues around chronology : Mosaic workflow system should help resolve

- ❑ Links to Health data
    - ▪ Aim is to overlay and link to Health records, particularly hospital data to understand further how people move between services, supporting successful discharge and keeping people out of hospital.

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CLD submission overall volumes Q2 25/26

❑ Data provided in relation to 4 events: Requests, Assessments, Services and Reviews for individuals requiring care and support and support for unpaid carers.

❑ **Overall volume of reported events for Q2 2025/26 – 28863 'events' submitted**
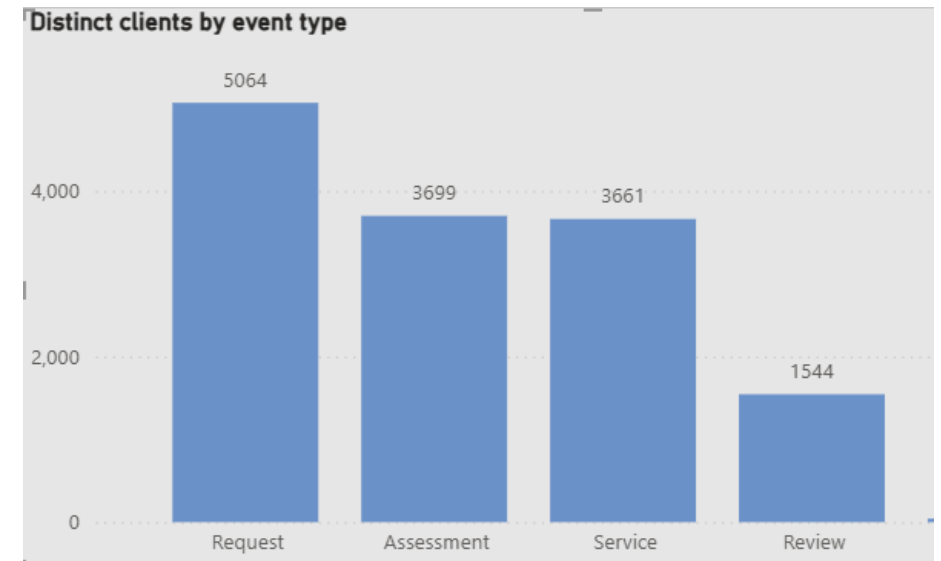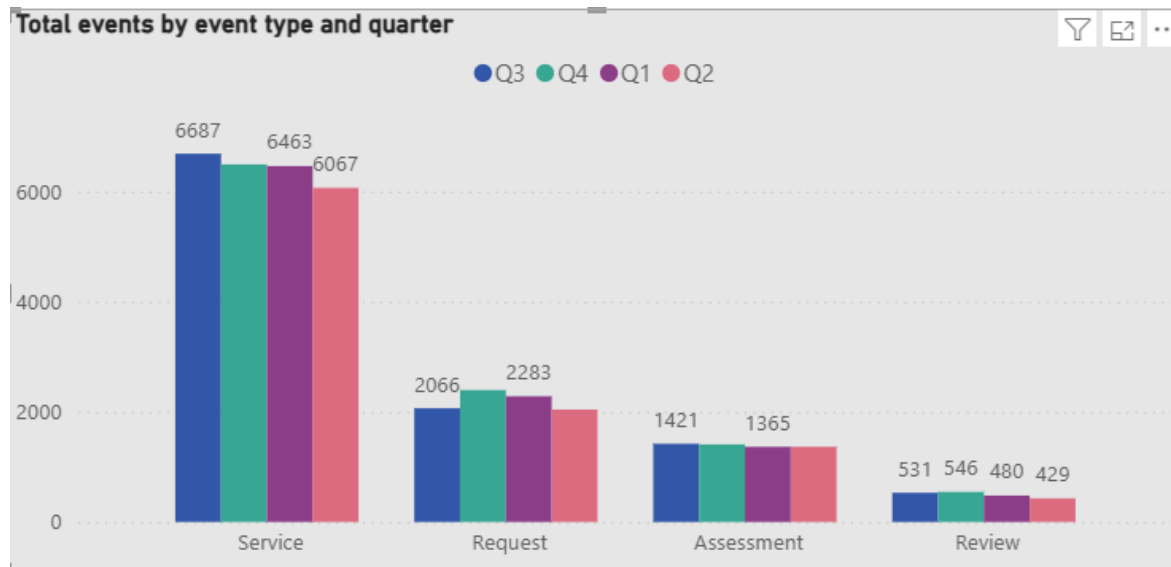
■ Individuals and unpaid carers can have multiple 'events' provided for the 12month period. Each 'service' is provided as a separate event.

■ 50 fields for each event record: 33 mandatory, 17 voluntary

■ Excludes Safeguarding Concerns and Section 42 investigation work and AMHP work
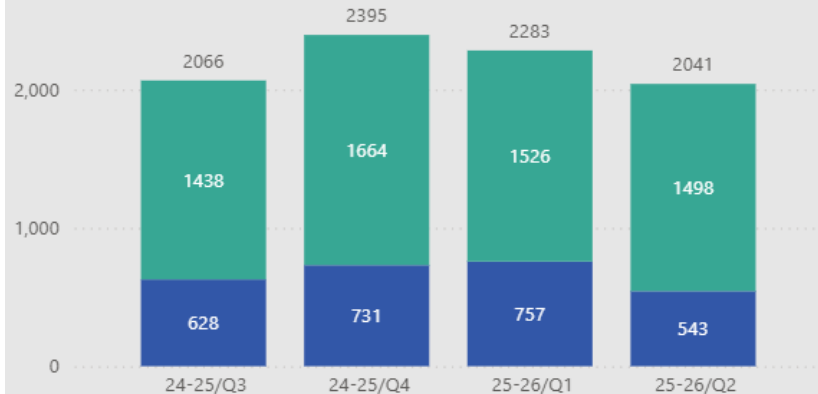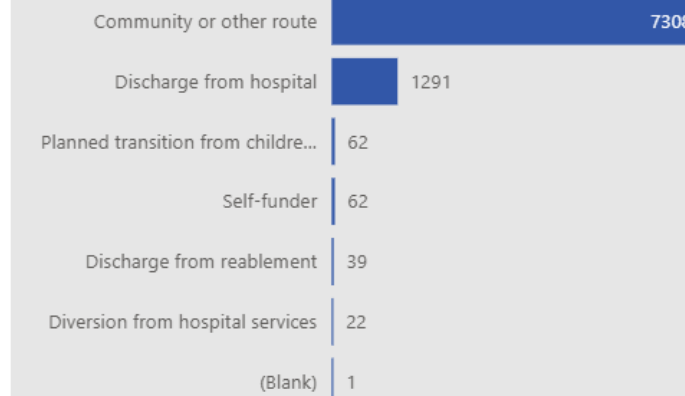
CLD 2025/26 Q2 Request Events

Number of requests received

Client Event Status ● Existing ● New

Quarter	Existing	New	Total
24-25/Q3	628	1438	2066
24-25/Q4	731	1664	2395
25-26/Q1	757	1526	2283
25-26/Q2	543	1498	2041

Requests by RoA

Route	Count
Community or other route	7308
Discharge from hospital	1291
Planned transition from childre...	62
Self-funder	62
Discharge from reablement	39
Diversion from hospital services	22
(Blank)	1

Requests received by age and gender

● Male ● Female

Age	Male	Female
95 and above	84	240
85 to 94	855	1265
75 to 84	1061	1254
65 to 74	485	654
45 to 64	735	785
25 to 44	398	444
18 to 24	160	186
Under 18	35	44
Not known	24	37

Requests by Event Outcome

Event Outcome Gro...
- ● NFA
- ● Progress to assess...
- ● Continuation of s...
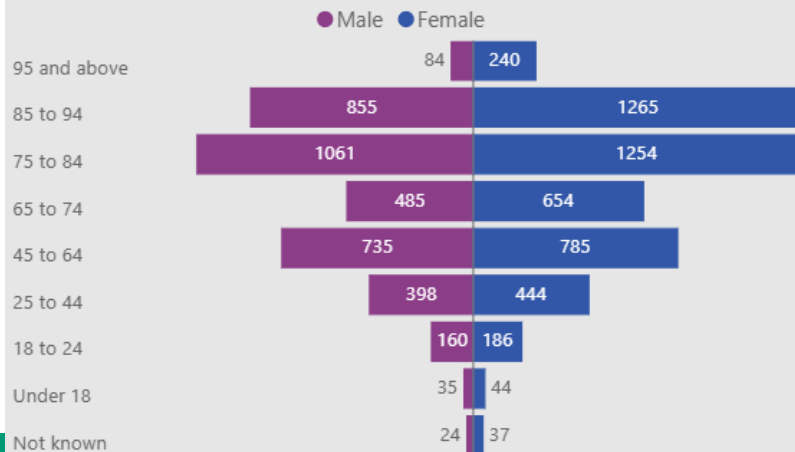- ● Progress to suppo...

- 196 (2.2%)
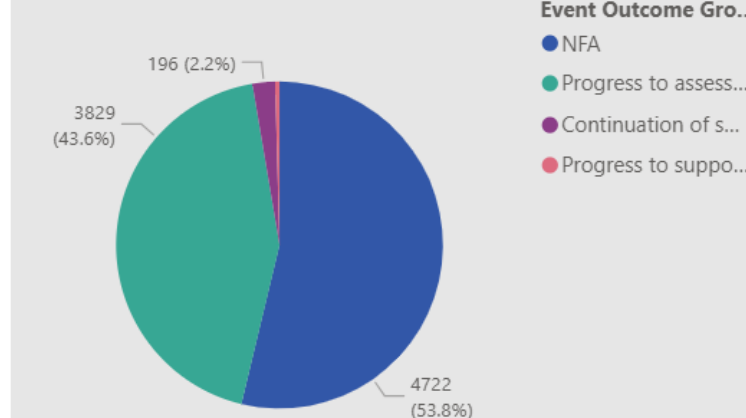- 3829 (43.6%)
- 4722 (53.8%)

Indication of Demand

❑ 8785 total 'Request' events reported
- ■ Majority, 70%, are from new clients

❑ Route of Access (where requests come from)
- ■ 84% are from Community
- ■ 15% from Hospital Discharge

❑ Age / Gender profile can be explored

❑ Outcome:

==54% resolved with No Further Action==

44% progressed to an Assessment

Q2 shows a small decrease in demand, primarily appears to be linked to NRS insolvency / small drop in social welfare concerns

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CLD 2025/26 – Q2 Assessment Events

Assessments
• Care needs
• Financial

Reporting Period: Oct 24 – Sep 25

4959
Total completed assessments

689
Long term assessments

1837
Short term assessments

2433
Financial assessments

3219
Total people assessed

659
Long term assessed users

1536
Short term assessed users

1896
Financial assessed users
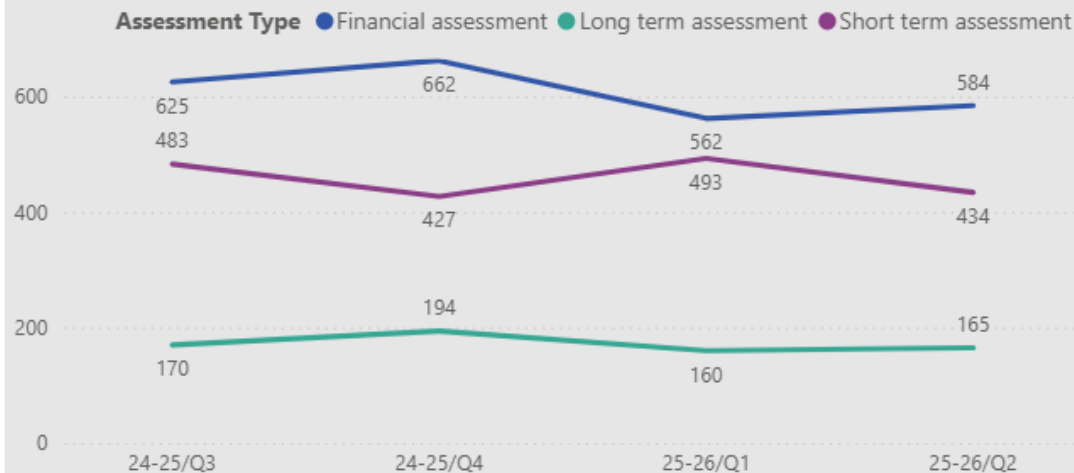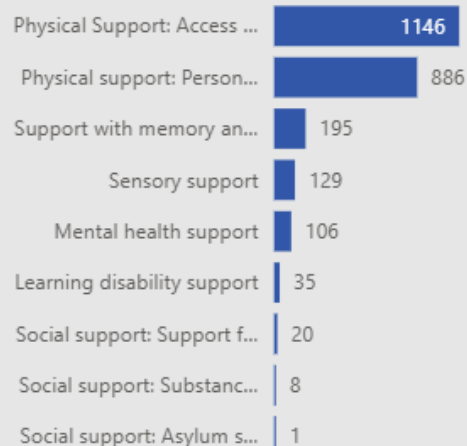
Client Type
Service user

Primary Support Reason
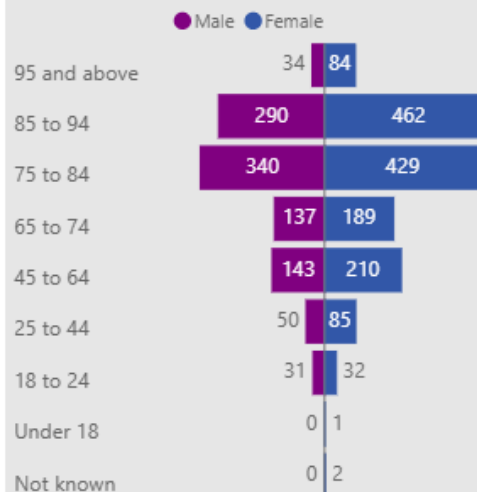All

Gender
All

Age Band at Report End
All

Number of completed assessments by type

Assessment Type ● Financial assessment ● Long term assessment ● Short term assessment

	24-25/Q3	24-25/Q4	25-26/Q1	25-26/Q2
Financial assessment	625	662	562	584
Short term assessment	483	427	493	434
Long term assessment	170	194	160	165

LT and ST assessments by Primary Support Reason

Physical Support: Access ...	1146
Physical support: Person...	886
Support with memory an...	195
Sensory support	129
Mental health support	106
Learning disability support	35
Social support: Support f...	20
Social support: Substanc...	8
Social support: Asylum s...	1

LT and ST assessments by age and gender

● Male ● Female

Age	Male	Female
95 and above	34	84
85 to 94	290	462
75 to 84	340	429
65 to 74	137	189
45 to 64	143	210
25 to 44	50	85
18 to 24	31	32
Under 18	0	1
Not known	0	2

Assessment Activity

❑ 4959 completed Assessments

(includes Financial Assessment / Reviews)

■ Q1/Q2 2025/276 lower number of Financial Assessments due to resources

■ More Short-term assessments

❑ Age / Gender profile can be explored, higher numbers of 75+ assessed.

❑ Primary Support Reason

■ Most frequent is Physical Support

❑ Outcome:

==10% Assessments progressed to Reablement==

==34% resolved with No Further Action==

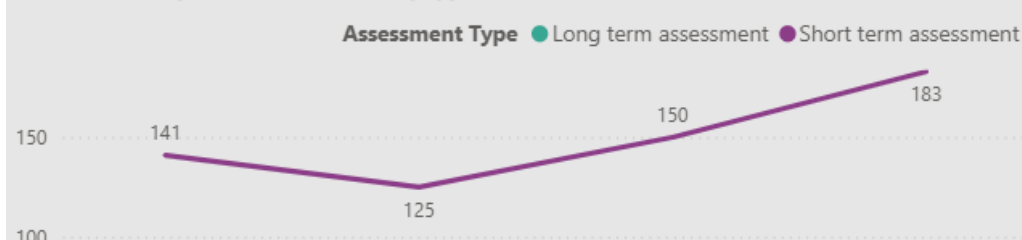52% progressed to support planning/ services (includes Short Term services / equipment)

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CLD 2025/26 – Carer Events can be distinguished
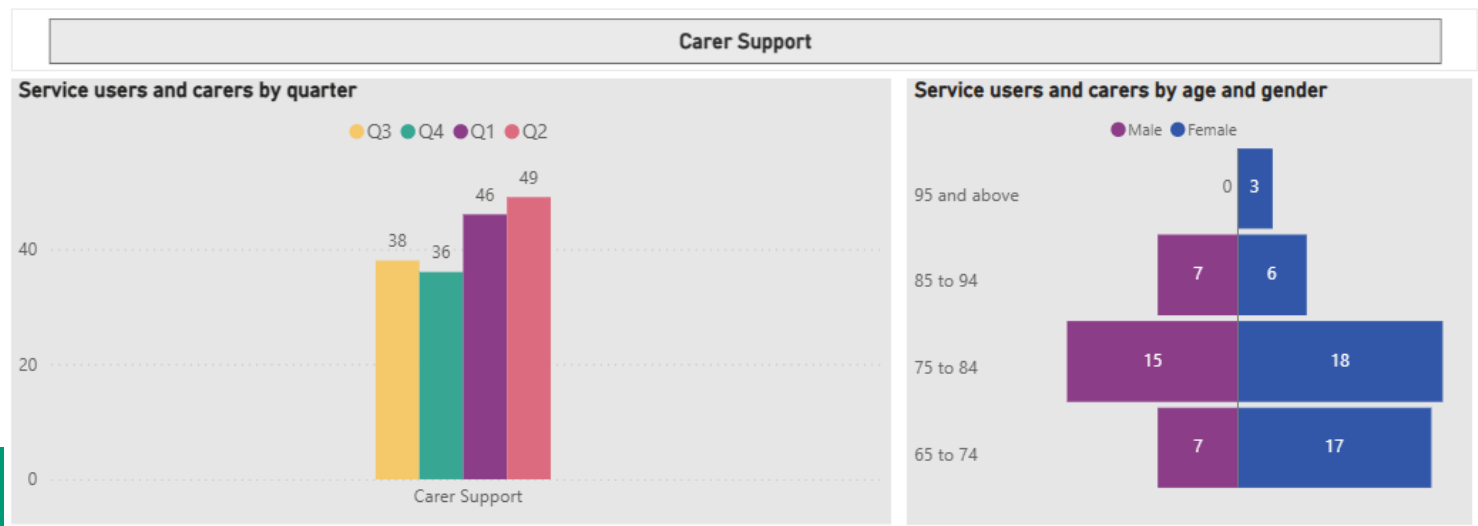
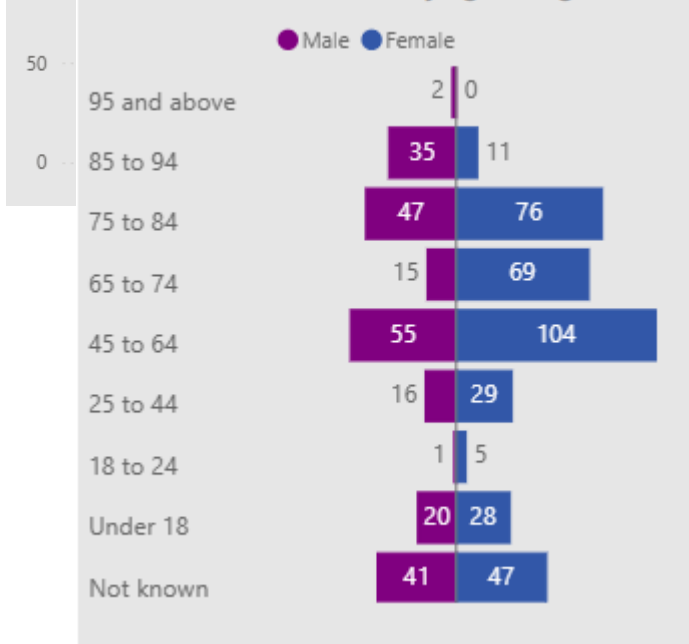**Assessments**
- Care needs
- Financial

Number of completed assessments by type

Assessment Type ● Long term assessment ● Short term assessment

LT and ST assessments by age and gender

● Male ● Female

Age	Male	Female
95 and above	2	0
85 to 94	35	11
75 to 84	47	76
65 to 74	15	69
45 to 64	55	104
25 to 44	16	29
18 to 24	1	5
Under 18	20	28
Not known	41	47

Carer Activity

❑ 601 completed Assessments during the year

❑ Age / Gender profile can be explored.

❑ Outcome: ==77% resolved with no further action== – this can include provision of information, advice and signposting

❑ Numbers receiving Carer Support can be reviewed – recent increase in Carers activity can be attributed to Carers dedicated worker in situ
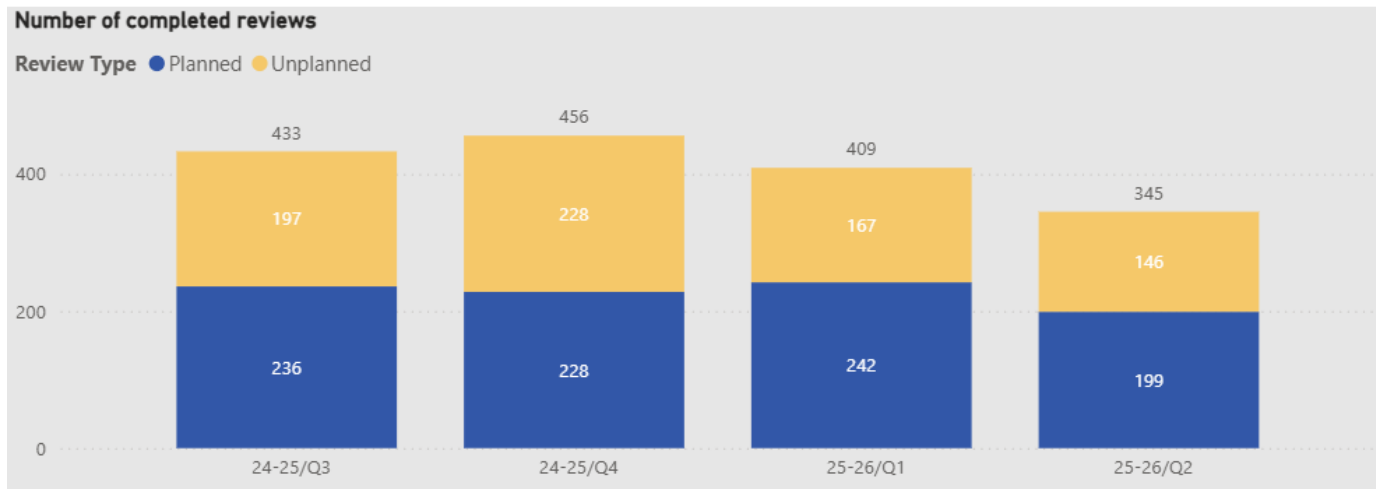
Carer Support

Service users and carers by quarter

● Q3 ● Q4 ● Q1 ● Q2

Quarter	Value
Q3	38
Q4	36
Q1	46
Q2	49

Service users and carers by age and gender

● Male ● Female

| Age	Male	Female
95 and above	0	3
85 to 94	7	6
75 to 84	15	18
65 to 74	7	17

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CLD Q2 2025/ 26 Review Events

Reviews
- Planned reviews of needs and outcomes
- Unplanned reviews if needs change

Number of completed reviews

Review Type ● Planned ● Unplanned

Review Outcomes Achieved (Planned Reviews excluding Carer Grids, 2/6 Week Reviews and YC Reviews)

- ■ 1643 Review Events for individuals receiving long term support
- ■ Activity split by planned (55%) and unplanned (45%) Review events
- ■ Planned Reviews have a higher proportion of 'No change in package' (69%), compared to Unplanned Reviews (34%).
- ■ Review outcomes for planned reviews are reported.
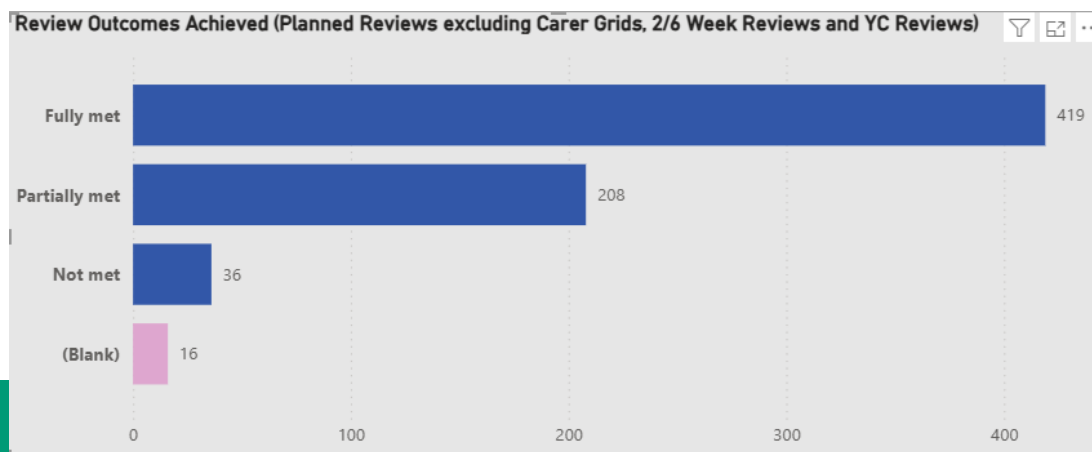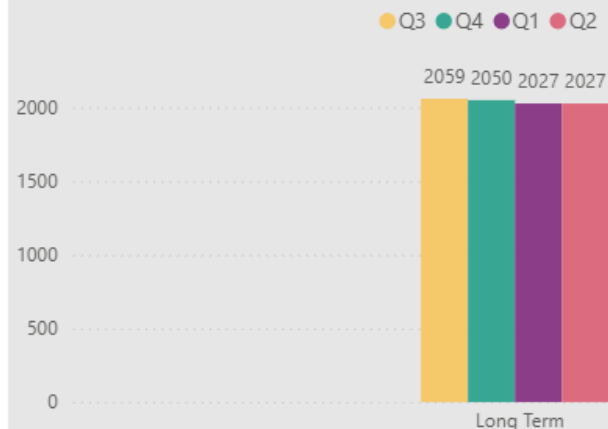
<mark>Review KPI – CLD data used to calculate</mark>

- ■ 51% of individuals with a Long Term service for more than a year have had a Review in the last 12 months

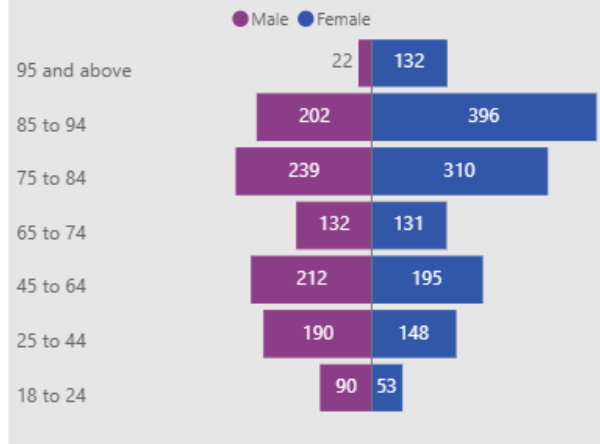**West Berkshire** COUNCIL

CLD 2025/26 – Service Events (1)

Services
- Home care
- Residential care
- Social worker support
- Direct payments
- Day support
- …

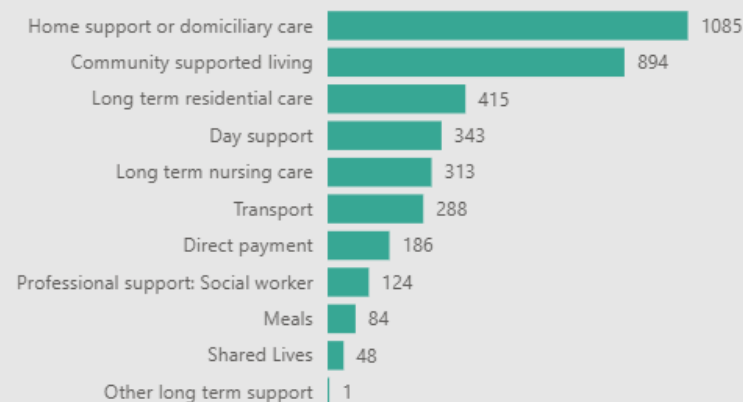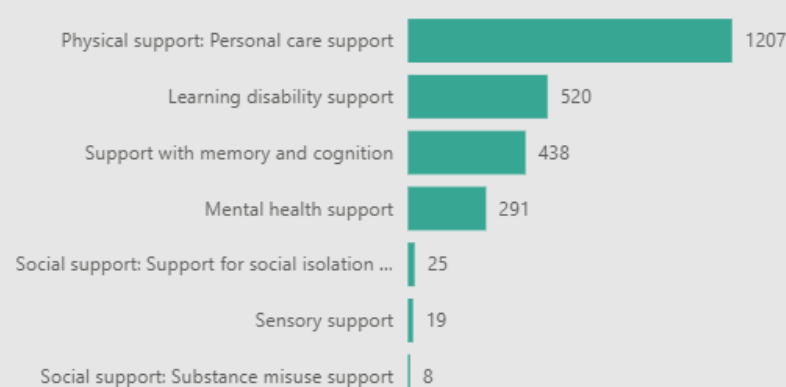## Service users and carers by quarter

Q3 ● Q4 ● Q1 ● Q2

2059 2050 2027 2027

Long Term

Service users and carers by age and gender

● Male ● Female

Age	Male	Female
95 and above	22	132
85 to 94	202	396
75 to 84	239	310
65 to 74	132	131
45 to 64	212	195
25 to 44	190	148
18 to 24	90	53

Service users and carers by service component

Component	Value
Home support or domiciliary care	1085
Community supported living	894
Long term residential care	415
Day support	343
Long term nursing care	313
Transport	288
Direct payment	186
Professional support: Social worker	124
Meals	84
Shared Lives	48
Other long term support	1

Service users and carers by primary support reason

| Reason	Value
Physical support: Personal care support	1207
Learning disability support	520
Support with memory and cognition	438
Mental health support	291
Social support: Support for social isolation …	25
Sensory support	19
Social support: Substance misuse support	8

Number of Service users

❑ Every service provision provided by WBC reported, incl cost.

❑ Allows us to understand number of people provided support

❑ Service type
- Short Term, including Equipment
- Long Term

❑ Service type
- Residential / Nursing
- Home Care
- Community support
- Day care etc etc …

❑ Primary Support reason

❑ Age profile.

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CLD 2025/26 – Service Events (2)

Services
- Home care
- Residential care
- Social worker support
- Direct payments
- Day support
- ...

Service Types by Age Band
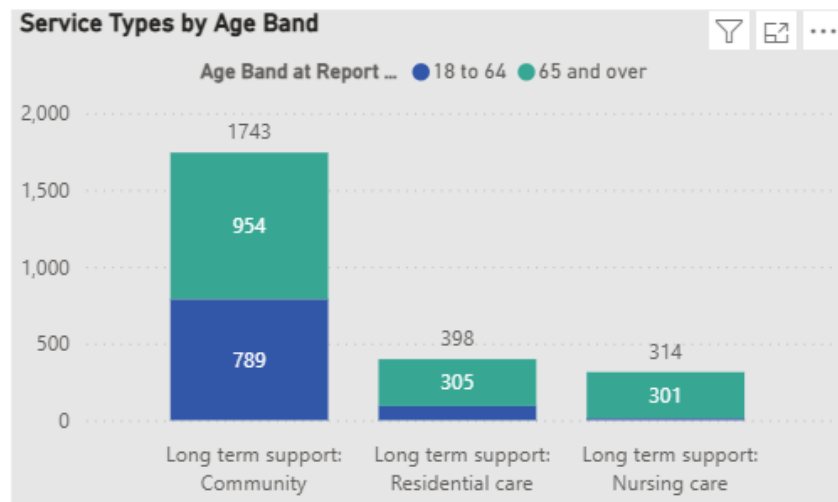
LTS001a - People receiving a Long-Term Service during the year

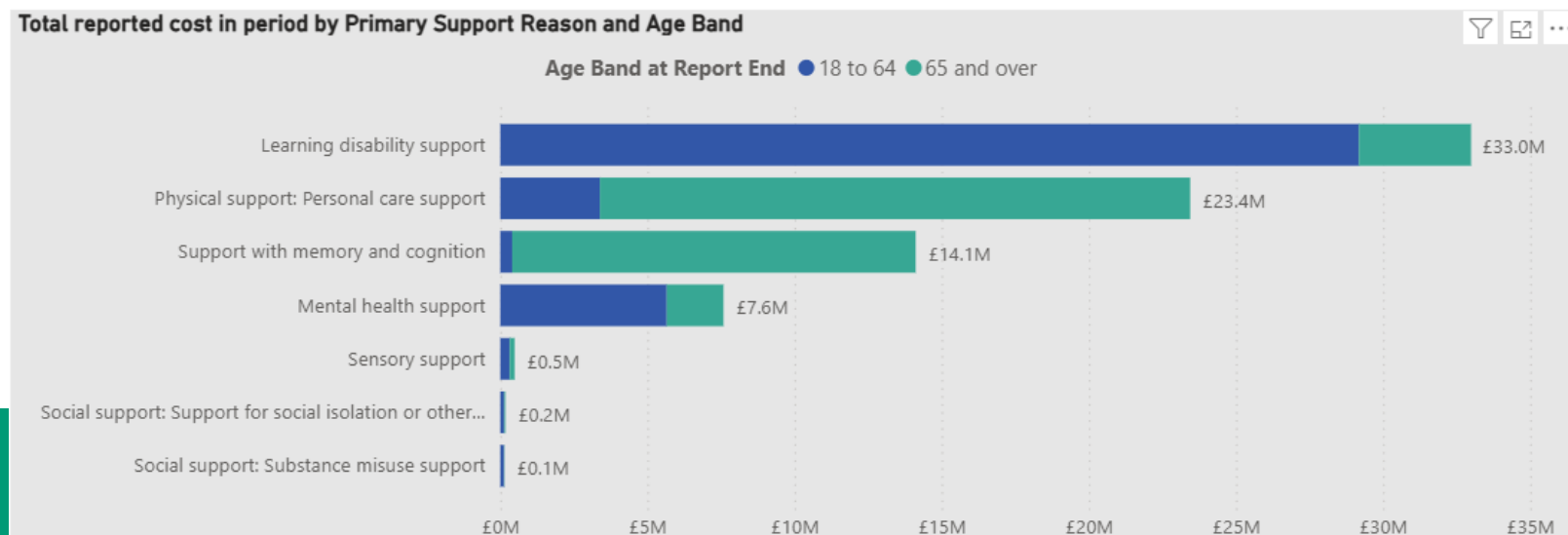2455 individuals received a long-term service in the year. Allows us to understand:

- Split by Age
- Split by Setting: Community , Residential, Nursing
- Split by Primary Support Reason

Data is also presented via service detail / location

Estimated service cost is also provided and can understand costs by PSR.

Recognition nationally that costs over the period are estimated.

For known reasons costs are under our actual ASC budget. i.e. Inhouse residential services takes the rate we charge not the actual cost, cost of equipment / reablement does not need to be provided etc
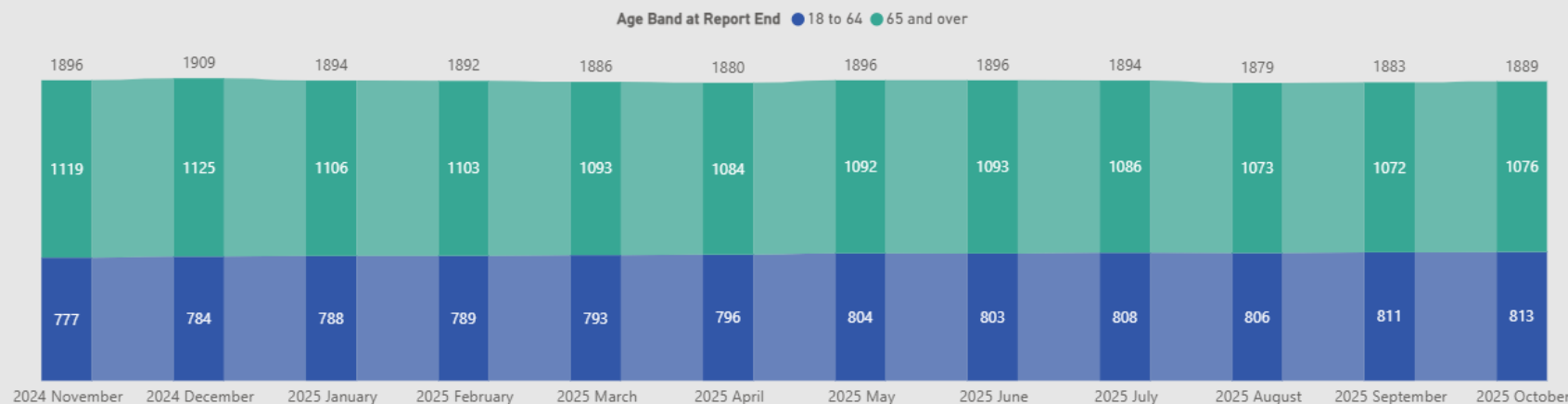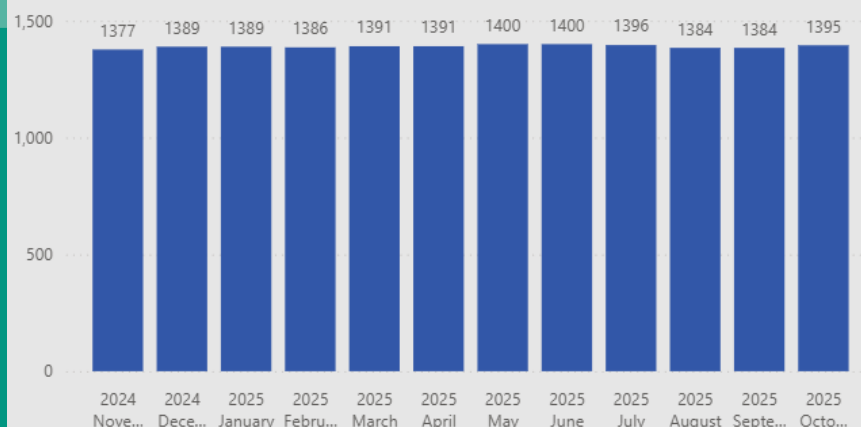

Total reported cost in period by Primary Support Reason and Age Band

CLD 2025/26 – Service Events (3)

Services
- Home care
- Residential care
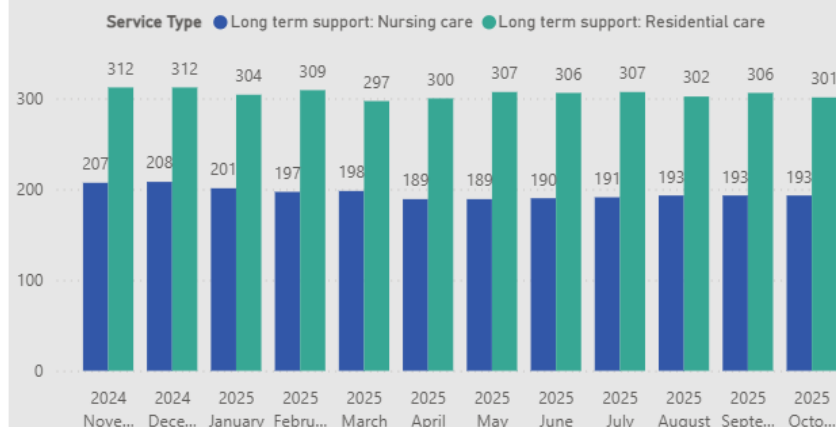- Social worker support
- Direct payments
- Day support
- …

LTS001b – 1889 individuals receiving a long-term service at month end
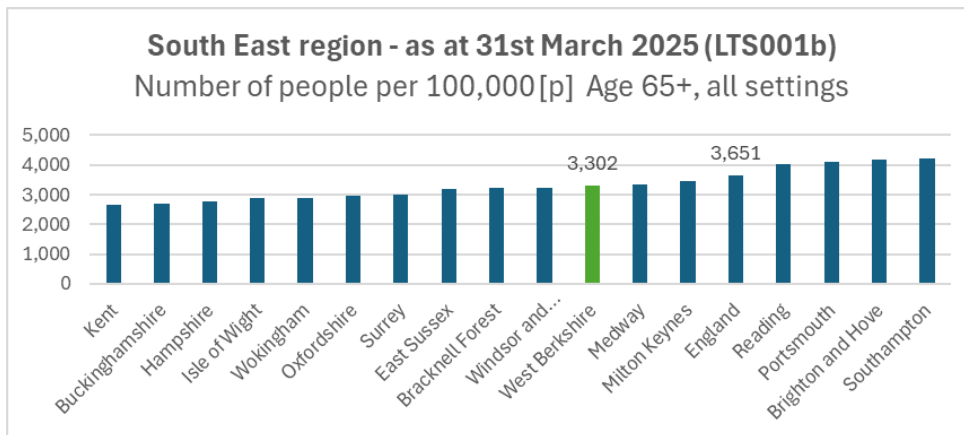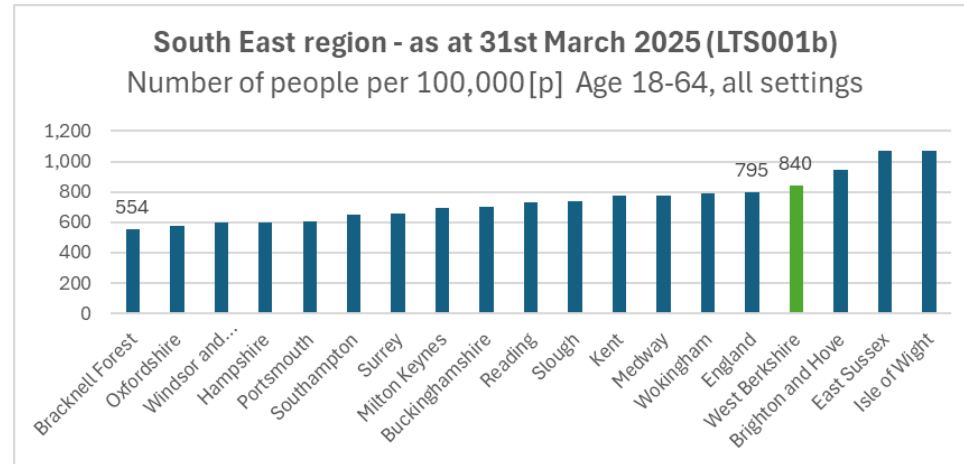
Allows us to understand services

- Split by Age
- Split by Setting: Community , Residential, Nursing
- Split by Primary Support Reason

Track demand for long term support over time

Dat used locally to support Financial model.

Data now published quarterly and enables comparison - see next slide

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Long Services – example comparison

South East region - as at 31st March 2025 (LTS001b)
Number of people per 100,000 [p] Age 18-64, all settings

South East region - as at 31st March 2025 (LTS001b)
Number of people per 100,000 [p] Age 65+, all settings

LTS001b – number of individuals receiving a Long term Service at year end

Published data allows opportunity to benchmark with others and try and understand reasons:

- 18-64 - per 100,000 population we have a high number of younger adults compared to the national average. This is a significant budget pressure and ongoing work to explore why we are supporting higher numbers of young adults.

- 65+ LTS per 100,000 population, our numbers are below the England average. Given that locally West Berkshire 65+ population has significant increased, maintaining this level is seen as positive.

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Adult Social Care Outcomes Framework from CLD data

ASCOF measure from CLD		2024/25	Q2 2025/26
ASCOF 2A	Proportion of people who received short-term reablement services during the year (who previously were not receiving services) where no further request was made for ongoing support	63.4%	67.6% *Higher is better*
ASCOF 2B	Long-term support needs of younger adults (aged 18-64) met by admission to residential and nursing care homes, per 100,000 population	10 new admissions	8 new admissions *Lower is better*
ASCOF 2C	Long-term support needs of older adults (aged 65 and over) met by admission to residential and nursing care homes, per 100,000 population ** BCF target	190 new admissions	180 new admissions *Lower is better*
ASCOF 2E	Proportion of Adults with a Learning Disability 18-64 who live in their own home or with their family (%)	81%	82%
ASCOF 2E	*Also now reported by all PSRs and age bandings*		*86%*
ASCOF 3D	Proportion of people who use services who receive direct payment	12%	11.7% *Higher is better*
ASCOF 2D	Proportion of older people (65+) discharged from hospital who received reablement/rehabilitation services and remained in the community within 12 weeks of discharge **Note - CLD data is linked to Health datasets on hospital discharge**		

Performance tracked on a monthly basis, will compare 2024/25 data when published

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How is data utilised by ASC?

- ❑ Wealth of information!
- ❑ CLD datasets are still evolving as nationally guidance develops
- ❑ Reporting allows us to review trends in activity
  - Monthly monitoring in many areas provides local intelligence about ASC activity and demand for the service(s)
  - Use of PowerBi dashboard to present information to ASC Managers
  - Opportunity to drill down into detail where required for operational managers
  - Feeds into service strategic developments
- ❑ LTS numbers feed into our financial planning model
- ❑ Benchmarking* – As CLD data published we can benchmark against others to help understand our performance and inform service development
- ❑ Reporting requirements supported by business process design for new system

* *work in progress, only v. limited tables currently published.*

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